I would recommend the LloydsPharmacy CareFirst eMAR system to any care home manager. It makes your job easier and provides safer medicines management for residents. It is less complicated than you would think and the nursing team would never go back to paper based MAR.”

Will, Care Home Manager, Brindaavan, Wales

Background
Brindaavan is a 34 bed nursing home in Wales. They were using an MDS system with blister packs for the medication rounds with paper MAR charts as the recording process. This was generating over 200 pieces of paper a week.

Challenge
As a care home management team, it was becoming difficult to spot any errors on the MAR charts due to the sheer volume of paperwork. The statutory audits were time consuming and a very unpleasant job.

Solution
Will reviewed the systems available on the market and found that the LloydsPharmacy system was the easiest to use.

Implementation
Will explained: “There was some concern that those members of the team who were not as computer literate as others would struggle with the new system. The training and support offered by LloydsPharmacy and the ease of use of the system made this transition simple and effective”
Outcome

**Efficient:** With all medicines related data in one place and available through remote login, audits are manageable and are now done out of interest versus obligation.

**Safer:** The immediate access to medicines records also helped when there was a recent blue light admission. Being able to immediately share the medicines history with the paramedics and hospital is far safer for the resident.

**Transparency:** Remote login facilities and clear reporting has enabled the care home manager to review medicines rounds more regularly and in real time.

**Better working practices:** The original pack process has moved the team away from the ‘flick and pop’ mentality and has driven more conscientious medicine administration.

**More time with patients:** The system had reduced the length of time we spend managing the medication in our home, enabling the nursing staff to spend more time on patient care.